

OZARKS COMMUNITY REFERRAL SOURCES
(417 area code for all numbers unless otherwise noted)

| <i>Domestic Violence/Battering</i> | <i>Phone Number</i> | <i>Services Provided</i> |
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| Family Violence Center | 837-7700 | |
| H.I.T. No More | 869-8332 | Provides domestic violence education, relationship skills, and anger management classes |
| The Victim Center | 863-7273 | Provides assistance to victims of violent & sex crimes, advocacy, and counseling |
| <i>Financial Assistance</i> | | |
| Consumer Credit Counseling | 889-7474 800-882-0808 | Assists with budgeting, debt management plans and credit education |
| Greene County Division of Family Services | 895-6000 | |
| Missouri Division of Social Services | 800-392-1261 | Information line |
| Social Security Administration | 877-850-7824 | |
| Springfield Salvation Army | 862-5509 | |
| Springfield WIC | 851-1581 | Available in all counties in Missouri |
| <i>Hotlines</i> | | |
| AIDs Project of the Ozarks | 881-1900 1-800-743-5767 | “Warm Line/National Consultation” is 1-800-933-3413 |
| Alcohol & Drug Abuse Referral | 1-800-ALCOHOL or 1-800-252-6465 or locally 865-5200 | |
| Borderline Personality Disorder | 888-482-7227 | |
| Boys Town | 800-448-3000 | |
| Burrell Behavioral Health 24-Hour Crisis Hotline | 761-5555 800-494-7355 | |
| Child Abuse | 1-800-392-3738 | |
| Child Advocacy Center | 831-2327 | |
| Springfield Crime Stoppers | 869-TIPS (8477) | |
| Cocaine Help Line | 800-787-7505 | |
| Court Appointed Special Advocates | 864-7413 | CASA Of Springfield |
| Elder Abuse and Neglect Hotline | 1-800-392-0210 | |
| Elder “Friendship” Line | 1-800-971-0016 | “Warm Line” non-emergency for the elderly |
| Harmony House | 1-800-831-6863 or 837-7700 | Family Violence/Victim Center, National Hotline: 800-799-SAFE (7233) Local: 417-864-SAFE (7233) |
| Springfield M.A.D.D. (Mothers Against Drunk Driving) | 831-3868 | |
| Lesbian, Gay, Bisexual, Transgendered (LGBT) Hotline | 888-743-4564 | |
| M.A.D.D. 24-hr help line | 1-877-623-3435 | |
| Springfield Victim Center | 864-SAFE/7233 | |
| National Alliance for the Mentally Ill (NAMI) | 877-535-4357 or locally 864-3676 | “Warm Line” <u>non-emergency</u> hotline |
| NAMI Help Line | 1-800-950-6264 | |
| National Domestic Violence Hotline | 1-800-799-SAFE (7233) | |

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| National Sexual Assault Hotline | 1-800-656-HOPE (4673) | |
| National Suicide Prevention Hotline | 800-273-TALK (800-273-8255) | www.suicidepreventionlifeline.org |
| National Teen Dating Abuse Hotline | 1-866-331-9474 | |
| NAMI Help Line | 1-800-950-6264 | |
| Parental Stress Help Line | 1-855-427-2736 | |
| No Means No | 203-349-5172 | |
| Help Line for Self-Injury | 1-800-DONTCUT 1-800-366-8288 | |
| Spanish Suicide Prevention Hotline | 800-784-2432 | |
| Suicide/Abuse Crisis Line | 800-999-9999 | |
| Stalking Resource Center | 202-467-8700 | |
| National Runaway Safeline | 1-800-786-2929 | |
| Teen Text Crisis Line (TEXT Only) | 855449 | Operates from 3:00 pm to midnight daily |
| <i>Housing/Shelter/Clothing/Grocery Assistance</i> | | |
| One Door (Contact them first as they coordinate shelter referrals) | 225-7499 | Agency that connects to all housing assistance programs in the local area |
| Affordable Housing Action Board | 865-4055 | |
| Bill's Place | 761-5520 | Drop-in center for homeless; offers mental health/substance abuse screening, brief intervention, community referrals, laundry/shower facilities; free services |
| C-Street Connection Crimson House | 831-1818 | Housing |
| Calvary Temple Assembly of God | 866-2361 | Food pantry |
| Care-to-Learn | 862-7771 | |
| Center City Christian Outreach | 869-2865 | |
| Central Assembly Food Pantry | | |
| Child Care Food Program | 865-8427 | |
| Children's Clothing Bank, PTA | 869-4266 | |
| Springfield Central Comm. of Christ | 831-5546 | Provides clothing through a thrift shop |
| Church Army | 501-1032 | |
| Council of Churches/Crosslines | 869-0563 | Food pantry |
| Daily Living Outreach | 865-2126 | Food pantry (9-11 on Friday's) |
| Day Springs Worship Center | 864-4818 | Food pantry |
| Department of Planning & Development, City of Springfield | 864-1031 | |
| East Sunshine Church | 889-5455 | Homeless shelter for men |
| Energy Crisis Assistance, OACAC | 862-4314 | |
| Faith Assembly of God | 864-2126 | Helps with daily living supplies |
| Franciscan Villa | 864-5417 | 620 W. Scott (Low income housing) |
| Glenwood Manor | 864-7666 | 2540 N. Delaware, Spfd. (low-income housing, 100% Section 8 housing) |
| Grand Oaks Baptist Mission Center | 869-4818 | Provides clothing & a food pantry for those in need |
| Grant Avenue Baptist Mission Center | 869-0548 | Food pantry |

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| Habitat for Humanity | 829-4001 | Works to provide simple, decent housing to the low-income population of Greene County |
| Hand Extended Outreach | 864-4338 | |
| Harbor House (Salvation Army) | 831-3371 | Shelter for men |
| Harmony House | 837-7700 864-7233 | Offers temporary shelter & services for victims of domestic violence; Referral services, crisis intervention counseling, support groups, children's programs, victim advocacy, & community education services |
| Helping Hands | 827-7950 | Clothing, household goods for those in need and assists with fire, flood, & tornado relief |
| Housing Assistance Program, OACAC Christian County Stone County Taney County | 862-4314 581-7631 272-8508 239-1882 | Provides financial assistance to low-income renters, housing aid for families outside of Springfield, strict guidelines apply, each county has an office |
| Housing Authority of Republic | 732-7260 | 621 N. Boston #24; low income housing |
| Housing Authority of Springfield | 866-4329 | Rents property & offers rental assistance in provide housing to low-income people |
| Immaculate Conception Church | 887-0600 | Helps with food & gas |
| Jenny Lind Hall | 865-3648 or 800-553-0300 | 711 S. Jefferson, Spfd. (low income housing) apps at www.wallickcommunities.com |
| John B. Hughes Apts. | 869-0351 | 2100 N. Clifton (low income housing) |
| The Kitchen, Inc. | 837-1500 | Annex for food is 837-1512 |
| Least of These | 724-2500 | Food pantry & clothing bank for low-income individuals in Christian County |
| Low Income Housing | 865-6993 | Nu Elm, 440 S. New, Springfield |
| Mid America Management | | 205 W. Walnut, Ste. 105, Springfield (low income housing) |
| New Life Evangelistic Center | 864-5338 | Shelter for homeless men & coordinates volunteer activities |
| New Start Housing (Through the Salvation Army) | 862-5509 | Helps homeless families with children become self-sufficient by providing temporary housing |
| OACAC | 447-0554 | 560A N. Stewart; low income rent, provides educational classes, on-site case management |
| O'Brien Apartments | 877-7479 | 2815 S. Nettleton, Spfd (Section 8 housing) |
| Oxford House Catalina | 887-7783 | Shelter for women; there is a cost |
| Ozarks Food Harvest | 865-3411 | Second Harvest affiliate food bank for southwest Missouri and north central Arkansas |
| Rare Breed Transitional Living | 865-6400 | Serving youth ages 16-21 who are homeless |
| Rare Breed Youth Outreach Center | 865-6400 | Serving youth ages 13-20 with a specialized youth center to help keep youth off the streets |
| Safe to Sleep | 417-225-7499 (after hours call 761-5555) | Shelter for the night for women |
| Salvation Army Springfield Pantry | 862-5509 | Food pantry. Also has shelter for women and children (ask for extension 112 for shelter) |

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| Salvation Army Thrift Store | 866-9426 or 865-1770 | |
| St. Joseph Catholic | 865-1112 | Food pantry |
| Schweitzer United Methodist Church | 881-6800 | M-Thurs 9am-2pm & Thurs 5:30-7pm |
| SW Missouri Indian Center | 869-9550 | Food pantry |
| Springfield Apt. & Housing Association | 883-4942 | 1717 E. Republic Rd. Ste. A.; Affordable housing locator; www.springfieldhousing.net |
| Sustain Management Inc. | 887-6682 or 800-987-6682 | 1525 E. Republic Rd. B100 Tax credit housing-based on income |
| Teen Challenge | 881-4794 | Housing |
| Underprivileged School Children's Fund | 523-0079 | Provides at-risk children in Springfield Public Schools with medical services, clothing & shoes; Nursery & parenting classes are provided for teen parents enrolled |
| Victory Trade School | 864-2222 | Work program for women & children |
| Victory Mission | 831-6387 | |
| Victory Square | 864-2235 | Shelter/work program for men |
| Weatherization Program | 865-7797 | |
| Women, Infants, & Children Nutritional Program (WIC) | 851-1581 | |
| <i>Legal Assistance/Government</i> | | |
| Child Advocacy Center | 831-2327 | Facilitates investigation of reported child abuse, especially sexual abuse |
| Greene County Bar Association | 831-2783 | Lawyer referral |
| Greene County Public Defender | 895-6740 | Provides a court-appointed attorney for defendants charged in criminal cases who cannot afford to hire an attorney |
| Legal Services of Southern Missouri | 881-1397 | Provides legal representation for low-income and elderly persons in civil matters |
| Victim/Witness Services | 868-4082 | Aids victims and witnesses of crime - guiding them through the criminal justice system |
| <i>Medical Assistance</i> | | |
| AIDs Project of the Ozarks | 881-1900 1-800-743-5767 | |
| Children's Miracle Network & Cox Care Mobile | 269-KIDS (5437) | Provides financial assistance for children with medical needs. Works with persons up to 21 years of age |
| Cox North/South | 269-3000/6000 | |
| Cox Walnut Lawn | 269-9800 | |
| Cox Women's Center | 269-4664 | Provides information to women and their families to promote health through educational programs, referrals, and speakers |
| Fordland Clinic | 767-2213 | Provides medical and dental services for low-income/no insurance individuals |
| Jordan Valley Community Dental Clinic | 831-0150 Extension 2 | |
| Jordan Valley Community Health Center | 831-0150 Extension 1 | |
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| The Kitchen Clinic | 837-1500 | Provides free medical and dental care for people with low-income, no health insurance & no other resources to help with medical needs |
| Lakeland Behavioral | 865-5581 | |
| Ozarks Community Hospital | 837-4000 | Accepts Medicaid/Medicare, insurance varies |
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| MC+ for Kids | 1-573-751-3425 | Missouri's Health Insurance Program for children under age 19 |
| Mercy Hospitals | 820-2000 | |
| Newborns in Need | 823-9508 | Provides baby items to hospitals |
| OACAC Family Planning | 864-3410 | Offers reproductive health care services to low-income families |
| Ozarks Community Hospital | 837-4000 | |
| Ozarks Technical Community College-Dental Clinic | 447-8835 | Provides routine dental health care at a reduced fee |
| Planned Parenthood | 883-3800 | Provides birth control, pelvic & breast exams, pregnancy tests |
| Public Health Center for Immunization Services | 837-5780 | |
| Ronald McDonald House | 875-3503 | Helps created, find & support programs that directly improve health & well-being of children |
| Springfield-Greene County Health Department | 864-1658 | |
| Underprivileged Schoolchildren's Fund | 523-0000 | Assists needy children enrolled in Springfield Public Schools with vision exams & glasses, medical services, clothing, & shoes. Provides childcare & parenting classes for students |
| Women's Community Health Center | 831-7298 | |
| <i>Mental Health Services</i> | | |
| Primary Care Physician | | Check phone book for referrals |
| Private Mental Health Practitioners | Listed in the phone book yellow pages | Check phone book under: Mental Health Centers-, Counselors; Counseling Services; Psychologists; Psychotherapists |
| ARC of the Ozarks | 864-7887 | Supports individuals with disabilities thru residential, employment, day programming and recreation services |
| Great Circle (Boys & Girls Town) | 865-1646 | Residential treatment center for children 5-17 years with emotional & behavioral difficulties as well as family separation issues |
| Burrell Behavioral Health Center | 761-5400 | Variety of services, including a free clinic |
| Centers for Resolutions, LLC | 862-2273 | Provides play, individual, couple, premarital, marriage, family & group therapy; accepts insurance and Medicaid, sliding fee scale |
| Department of Mental Health Springfield Regional Office | 895-7400 | Provides information on programs for mental illness & informational & educational services on mental health & substance abuse |
| Lakeland Regional Hospital | 865-5518 or 855-686-8416 | Provides in- & out-patient psychiatric services, partial hospitalization programs for youth |

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| Eating Disorder Research Hospital | 816-276-3880 | Inpatient Treatment in Kansas City, MO |
| Lost & Found | 832-9423 | |
| Castlewood | 888-822-8938 | Eating Disorder in-patient in St. Louis |
| Burrell Behavioral Health Eating Disorders | 761-5210 | Scheduling Office |
| Mercy's Behavioral Health Evaluation Center | 820-7447 | (Formerly St. John's Marian Center) |
| MSU Center City Counseling Practicum Clinic | 836-3215 | Counseling services for adults, children, couples, & families. Open to the public |
| Missouri Department of Mental Health | 573-751-4942 800-364-9687 | |
| National Alliance for Mentally Ill (NAMI) | 864-7119 | Offers numerous resources for individuals with mental illness-including support groups |
| Ozarks Counseling Center | 869-9011 | (sliding fee scale) |
| Transitions | 269-7300 | Cox Hospitals contracted |
| Mercy Hospital's Clinic-Psychiatry | 820-8180 | |
| Center for Resolutions, LLC | 862-CARE (862-2273) | Provides individual, couples, premarital, marriage, family counseling & treatment groups; training resources also available; sliding fee scale, Medicaid, & insurance |
| JVCHC-Transitions | 831-0150 | |
| Suicide Survivors Support Group | 865-5943 | |
| <i>Parenting Information</i> | | |
| Neighborhood Centers-Greene County | 447-0554 | |
| Lutheran Family & Children's Services of Missouri | 862-1972 | Provides adoption & parenting services, pregnancy counseling & foster care |
| Mid-Missouri Crisis Line | 573-445-5035 | |
| MO Baptist Children's Home | 314-739-6811 | Provides pregnancy services, estate planning, foster care, & adoption services |
| Parenting/Life Skills Center | 831-9596 | Provides classes in parenting, teen support group meetings & basic life skills for families |
| Parent Link | 1-800-635-0404 Extension 4206 Warm line: 800-552-8522 | Provides quality parenting information, materials, & other resources to strengthen & support MO families |
| Parents as Teachers/Early Childhood Education | 582-5994 | Offers information and support to parents of preschool children through home visits and group meetings |
| Prevent Child Abuse America | 1-800-children (800-244-5373) | |
| Teen Parent Program thru Springfield Public Schools | 523-1160 | Information on effective parenting and child development provided through personal home visits and monthly group meetings at high schools |
| Tel-Link | 1-800-835-5465 | Referral line for mental health services and child care |
| Toughlove | 885-7727 | Support group for parents with problem children |

| <i>Pregnancy</i> | | |
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| Alpha House Crisis Pregnancy Center | 777-2273 | |
| Birthright (Adoption) | 865-3430 | |
| Doula Foundation | 832-9222 | Provides funding for services to at-risk pregnant women of any age in Greene County and surrounding areas |
| Lifehouse Crisis Maternity Home | 720-4213 | |
| Lutheran Family & Children's Services of Missouri | 862-1972 | Provides adoption & parenting services, pregnancy counseling and foster care |
| Planned Parenthood | 883-3800 | |
| Pregnancy Care Center | 877-0800 | |
| Springfield Crisis Pregnancy Center | 883-0871 | |
| Teen Parent Program | 895-2015 | Information on effective parenting & child development provided through personal home visits and monthly group meetings at each high school |
| Family Planning (OACAC) | 831-7298 | |
| <i>Substance Abuse</i> | | |
| A and M Recovery | 823-3808 | 16-week outpatient treatment program |
| Addiction Treatment & Support | 800-662-4357 | |
| Alpha House | 831-3033 | 2300 E. Division, Springfield |
| Alternatives Counseling & Education | 883-7227 | Outpatient treatment services, Medicaid |
| Preferred Family Health (formerly Carol Jones/Alternative Opportunities Recovery Center) | 862-3455 (W) 831-0617 (M) | Provides residential and outpatient treatment. Has a men's and a women's campus |
| Cox Center for Addictions | 269-2273 | Comprehensive services, detox |
| Celebrate Recovery | 862-5502 | 12-step program |
| DRD Springfield Medical Clinic | 865-8045 | Comprehensive outpatient services |
| Heartland Center for Behavioral Change | 866-3293 | Outpatient services, SATOP |
| Lakeland Regional Hospital | 865-5581 | |
| Larry Simmering Recovery Ctr | 335-5946 | Branson, Missouri |
| Mercy Chemical Dependency Services | 820-2990 | (Formerly St. John's Chemical Dependency Services) |
| Native American Services | 869-9550 | Provides social services for Native Americans |
| Clarity (formerly Sigma House) | 800-520-7758 | Residential & outpatient treatment programs |
| Teen Challenge of the Ozarks | 272-3784 | |
| Teen Central Net | 800-356-5395 863-7700 | Coalition of teens in service to reduce alcohol, cigarette & substance abuse among teens |
| National Directory of Drug & Alcohol Abuse Treatment Programs | | Website is: www.samhsa.gov/data/sites/default/files/NSSATS2013Dir_CD.PDF |
| Synergy Recovery Center | 812-4440 | Woman-centered approach to addiction issues for women, mental health, & overall women's mental health well-being |
| <i>Other Assistive Services (not otherwise mentioned)</i> | | |
| American Red Cross | 832-9500 | Provides disaster response, service to military families, and health and safety courses |

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| ARC of the Ozarks | 864-7887 | Provides programs & services to persons with disabilities |
| Big Brothers/Big Sisters of the Ozarks | 889-9136 | Matches dependable, caring adult volunteers with at-risk children for role modeling, friendship, and tutoring |
| Boy Scouts of America | 883-1636 | Provides value-based outdoor educational character building activities |
| Boys & Girls Clubs of Springfield | 862-9249 | Focuses on building leadership skills & self-esteem, provides supervised recreational activities, learning centers, & substance prevention programs |
| Child Advocacy Center | 831-2327 | Provides child-friendly environment while completing objective forensic interviews and sensitive medical exams for alleged victims of child abuse |
| Community Partnership of the Ozarks (CPO) | 888-2020 | Facilitates & promotes community problem-solving thru coordination of resources |
| Council of Churches of the Ozarks | 862-3586 | Coalition of Springfield and area churches to administer ecumenical outreach to and human service projects to the disadvantaged, elderly and disabled |
| Developmental Center of the Ozarks | 831-1545 | Provides various educational and therapeutic services to infants, children, and adults with developmental disabilities |
| GLO Community Center | 869-3978 | Provides support to the gay, lesbian, bisexual & transgendered in the community |
| Girl Scouts of Missouri | 862-0004 | Provides leadership development for girls between the ages of 5-17. |
| Missouri Career Center | 887-4343 | Federally funded job training programs |
| Missouri Division of Vocational Rehabilitation (North District Office) | 895-5863 | Helps physically or mentally disabled persons obtain or maintain current employment |
| Missouri Division of Vocational Rehabilitation (South District Office) | 895-5720 | Helps physically or mentally disabled persons obtain or maintain current employment |
| Ozarks Literacy Council | 886-5499 | Provides individual tutoring for adult English speaking low-level or non-readers and English for speakers of other languages. |
| Retired & Senior Volunteer Program | 862-3595 | Senior adults (55+) providing volunteer services for the community and agencies |
| St. Vincent de Paul | 866-0841 | Service organization established to help people in need |
| USO | 703-908-6400 | Provides services to military families |
| YMCA | 862-7456 | |
| <i>Support Groups (not previously mentioned)</i> | | |
| Holiday Help | 885-3324 | Thru Mercy Hospital, provides support group to help adults and youth cope with the many dimensions of grief experienced during the holiday season |
| Circle of Friends | 888-7550 | Support group for anyone grieving the loss of a loved one |

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| Lost & Found | 832-9423 | Provides ongoing grief support groups for children, teens, and their parents or caregivers |
| Grief Empowerment | 883-7500 Ext. 32 | Support network for the bereaved |
| Overcomers Outreach | 860-2345 | Christian 12-Step program-alcohol addiction |
| National Alliance for Mentally Ill (NAMI) | 864-3027 (local) 888-826-9438 | Has over 30 different support groups on a variety of topics including grief, substance use, suicide, and mental health issues |
| Al-anon and Alateen | 885-9114 | |
| Alcoholics Anonymous | 823-7125 | |
| Narcotics Anonymous | 866-7392 | |
| Veteran Services | | |
| Veterans Behavioral Health | | http://dmh.mo.gov/veterans.htm |
| Our House Foundation | 889-7452 | Dedicated to helping restore the shattered lives of military personnel |
| Springfield Vet Center | 881-4197 | Readjustment counseling for combat veterans |

Provided by OTC's Department of Counseling Services

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